



The top priority at the Multiple Sclerosis Center of Atlanta is the safety and well-being of our patients and staff. Regardless of the environment, this is our top priority every day. The increasing development and reports of the coronavirus (COVID-19) are high priority for the center. MSCA follows the recommendations of reputable sources to include: [Centers for Disease Control and Prevention \(CDC\)](#) and [Occupational Safety and Health Administration \(OSHA\)](#) related to actions needed to minimize the risk and/or exposure.

To ensure a safe environment for our patients, staff, and essential guests the following has been implemented:

March 23, 2020

Effective immediately:

- MSCA will no longer be offering MRIs here at the office for two weeks.
- Tysabri and Steroid infusions will remain available for all patients.
- All follow-up appointments can be done via Telehealth.

March 17, 2020

- Effective, Monday, March 23, 2020 MSCA will offer Telemedicine Services to all established patients requiring follow-up visits.
- All in clinic appointments still available

March 16, 2020

- Mavenclad, Lemtrada, Rituxon, & Ocrevus infusions have been placed on hold for 30 days, effective Monday, March 16th

March 13, 2020

- COVID-19 Task Force formed at MSCA
- MSCA is a NO TOUCH facility. This means employees and patients are asked to refrain from shaking hands or any physical contact to prevent the spread of the coronavirus. Clinical staff are required to use gloves and other PPE for all patient physical contact.
- Ocrevus infusions have been placed on hold for 30 days. Effective Monday, March 16, 2020
- Pre-Screening for all patients at the entrance will continue.
- Ban of all non-essential visitors will remain in effect.

- Notifications will continue to patients via MSCA website, Follow My Health, Facebook and Twitter.

March 12, 2020

Pre-Screening at the door to restrict patients with symptoms to minimize the risk of exposure.

Restricting all non-essential guests from the Center; such as drug reps, research monitors, etc.

Only essential guests are allowed to accompany patients in the Center. If you have a caregiver that suspects exposure or has symptoms they will not be allowed the Center.

1. Rescheduling any patients with symptoms or under self-quarantine.
2. Providing education to staff related to updates as provided by CDC.
3. Advising staff and patients to stay home if they have symptoms of acute respiratory illness.
4. Increasing disinfecting practices to common surfaces/areas inside our clinic.
5. Promoting basic infection prevention measures to include handwashing and healthy hygiene etiquette.
6. Asking employees who are sick to stay home.
7. Anyone who has a fever or becomes sick while at the Center will be released immediately to seek care from their primary care physician to be tested.

If you have traveled to areas where continued outbreaks of COVID-19 have been confirmed, with symptoms of fever, cough, shortness of breath, or gastrointestinal issues within 14 days or suspect you have been in contact with someone with COVID-19, we ask that you self-quarantine and contact your Primary Care Physician to seek medical attention.

We hope these actions provide confidence during these uncertain times. As the updates continue to unfold, we will be taking all proper actions and precautions.

On behalf of everyone at MSCA, thank you for your continued trust in us.